



Public Sector Support (PSS)



Improving the Quality of Services

Foundation for Reproductive Health Services India (FRHS India) is an affiliate of MSI Reproductive Choices. Our Public Sector Support (PSS) model aims to support public sector sites in providing sterilisation services by providing capacity building and handholding support to government teams. This model seeks to improve quality of family planning services for clients in identified public sector sites of in Rajasthan. We provide trainings and handholding support in critical areas such as Infection Prevention, Counselling and Medical Emergency Management.

Support Provided

Through the Public Sector Support channel, we aim to strengthen four key areas of service delivery:



Infection Prevention



Medical Emergency Management



Client-centeredness and FDS management



Counselling

Rajasthan is among the high-focus states in the country for implementing family planning programmes. Majority of the women, who seek permanent methods, get their desired services from public sector facilities. Most public sector sites operate in low-resource settings with very high caseloads and limited staff. Significant gaps are often found in counselling and informed choice, infection prevention practices, emergency preparedness, supplies and consumables, and follow-up, affecting the overall quality of care. Our teams ensure that the quality of services offered in the public health system are improved and follow the guidelines set forth by the Government of India.

Impact in 2022

52,663

Couple Years of Protection (CYPs) generated

4,051

Tubal Ligation (TL) services provided



How Does PSS Work?

Through the Public Sector Support model, FRHS India provides strategic technical assistance to strengthen and sustain improvements in the quality of family planning services at government sites. In partnership with the district health authorities, we are implementing the model in 8 sites in 3 districts in Rajasthan. The counselling supervisor provides handholding support to the government counsellors to ensure clients are counselled about various family planning methods and can make informed choices. The nurse offers overall FDS management support and supportive supervision in Infection Prevention and Medical Emergency Management and may also assist the Operation Theatre staff when required.

Coverage and Reach

8 Public Sector Support Sites 

3 Districts covered in Rajasthan

The Approach

Site-wise baseline assessment to identify gaps and evolving action plans in consultation with the site staff to fix those gaps.

Capacity building and need-based training of facility-level staff.

Facilitation of facility-level quality circle and staff meetings to identify gaps and measure progress on action plans.

Advocacy with district health authorities through District Quality Assurance Committees/District Health Society meetings to address issues faced at the facility level.

Experience sharing through evidence-based advocacy with the state and district officials for including good practices in state programmes.

Strengthening clinical/technical governance through trainings and workshops for service providers.

Support Us

Our work supports public sector sites to deliver essential, safe, and high-quality sexual and reproductive health services. Join us in creating a world where every child is wanted, and every woman is healthy.

Donate Now: <https://www.frhsi.org.in/donate/donate.php>

Our dedicated call centre is available Monday to Saturday, from 9.30 a.m. to 6 p.m.

For personalised support, counselling, and access to comprehensive sexual and reproductive health services, call us: **7590870908 (toll-free)**

For more details, please contact: info@frhsi.org.in

Headquarter

 B-37, Gulmohar Park,
New Delhi - 110049

 +91 11 49840000

 www.frhsi.org.in

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